



*NURTURING INNOVATORS*

**RIARA SCHOOL OF BUSINESS  
SEPTEMBER –DECEMBER 2022 TRIMESTER  
EXAMINATION FOR DIPLOMA IN BUSINESS MANAGEMENT  
EVENING PROGRAMME**

**RFC 012: ETHICS AND BUSINESS MANAGEMENT**

**DATE: 28<sup>TH</sup> NOVEMBER 2022  
HOURS**

**TIME: 2**

**SPECIAL INSTRUCTIONS**

1. Write your REGISTRATION NO. Clearly on the answer booklet(s).
2. Answer Question One and ANY other TWO questions.
3. Questions in all sections should be answered in answer booklet(s)
4. PLEASE start the answer to EACH question on a NEW PAGE.
5. For the questions, write the number of the question on the answer booklet(s) in the order you answered.
6. Write on both sides of each leaf and indicate number of each question at the top of each page.
7. Write the answers in a paragraph form unless stated otherwise.
8. Marks allocated to each question are shown at the end of the question.
9. All rough work must be done on the answer booklet and crossed through!
10. Use supplementary pages only when you have exhausted those in the book.
11. Fasten the supplementary pages to the inside back cover of the booklet

## QUESTION ONE

- a) Describe **FIVE** benefits of business ethics. **(5 marks)**
- b) Define the following terms: **(6 marks)**
  - a. **Moral reasoning**
  - b. **Ethical reasoning**
  - c. **Whistle blowing**
- c) Identify **FOUR** ways of handling ethical dilemmas at the workplace. **(4 marks)**
- d) Explain **FIVE** approaches to business ethics. **(10 marks)**
- e) Outline **FIVE** aspects of workplace bullying. **(5 marks)**

## QUESTION TWO

- a) Evaluate **FIVE** principles of managing workplace ethics. **(10 marks)**
- b) Critique **FIVE** reasons why good people do bad things. **(10 marks)**

## QUESTION THREE

- a) Assess **THREE** ethical issues to be considered by global firms. **(6 marks)**
- b) Identify **FOUR** CSR strategies to improve a firm's public image. **(8 marks)**
- c) Identify a moral issue facing an organization and provide **THREE** measures you would take in dealing with the dilemma. **(6 marks)**

## QUESTION FOUR

- a) Analyze **FOUR** conditions that justify whistle blowing. **(8 marks)**
- b) Critique **FOUR** ethical issues in business Management. **(12 marks)**