



**RIARA SCHOOL OF BUSINESS**

***NURTURING INNOVATORS***

**SEPTEMBER- DECEMBER 20223 TRIMESTER**

**EXAMINATION FOR BACHELOR OF BUSINESS ADMINISTRATION**

**DAY/WEEKEND | PROGRAMME**

**UNIT CODE: RBA 407 UNIT TITLE: LEADERSHIP AND DECISION MAKING**

**DATE: DECEMBER 2023**

**TIME: 2 HOURS**

**GENERAL INSTRUCTIONS:**

Students are NOT permitted to write on the examination paper during reading time.

This is a closed book examination. Text book/Reference books/notes are not permitted.

**SPECIAL INSTRUCTIONS:**

1 Write your REGISTRATION NO. Clearly on the answer booklet(s).

2 Answer Question One and ANY other TWO questions.

3 Questions in all sections should be answered in answer booklet(s).

4 Marks allocated to each question are shown at the end of the question.

5 PLEASE start the answer to EACH question on a NEW PAGE.

6 For the questions, write the number of the question on the answer booklet(s) in the order you answered them.

7 Write your answers in paragraph form unless stated otherwise.

8 Keep your phone(s) SWITCHED OFF at the front of the examination room.

9 Keep ALL bags and caps at the front of the examination room and do not refer to any unauthorized material before or during the course of the examination.

10 You are only allowed to leave the examination room 30minutes to the end of the Examination.

### **QUESTION ONE (COMPULSORY – 30 MARKS)**

a. Analyze **FIVE** roles of ethics and values in organizational leadership **(10 Marks)**

b. Using relevant examples examine **FIVE** attributes of a good leader in the contemporary managerial environment

**(10 Marks)**

c. Evaluate the key approaches that can be employed to implement organizational change.

**(10 Marks)**

### **QUESTION TWO**

a. Critically examine key decision making models that are employed by managers in determining the suitability of their policy decisions **(10 Marks)**

b. Assess **Five** main sources of leader power where modern day managers and leaders draw their authority from **(10 Marks)**

### **QUESTION THREE**

a. Using clear illustrations elucidate **FIVE** key contributions of constructive feedback in establishing responsive leadership.

**(10 Marks)**

b. Examine **Five** approaches that can be adopted by a leader to manage conflict **(10 Marks)**

#### **QUESTION FOUR**

a) Analyze FIVE key types of leadership behaviour that are commonly applied in Kenyan management and leadership circles **( 10 Marks)**

b) Using relevant examples describe the cycle of leadership making as applied in practice of modern leadership

**(10 Marks)**