



Riara School of Business
Nurturing business innovators

JANUARY – APRIL 2023 TRIMESTER
EXAMINATION FOR BACHELOR OF BUSINESS ADMINISTRATION
EVENING PROGRAMME
RPS 304: SUPPLY CHAIN MANAGEMENT

DATE: 4TH APRIL, 2023

TIME: 2 HOURS

GENERAL INSTRUCTIONS:

Students are NOT permitted to write on the examination paper during reading time.

This is a closed book examination. Text book/Reference books/notes are not permitted.

SPECIAL INSTRUCTIONS

1. Write your REGISTRATION NO. Clearly on the answer booklet(s).
2. Answer Question One and ANY other TWO questions.
3. Questions in all sections should be answered in answer booklet(s)
4. PLEASE start the answer to EACH question on a NEW PAGE.
5. For the questions, write the number of the question on the answer booklet(s) in the order you answered.
6. Write on both sides of each leaf and indicate number of each question at the top of each page.
7. Write the answers in a paragraph form unless stated otherwise.
8. Marks allocated to each question are shown at the end of the question.
9. All rough work must be done on the answer booklet and crossed through!
10. Use supplementary pages only when you have exhausted those in this book
11. Fasten the supplementary pages to the inside back cover of this booklet

QUESTION ONE: COMPULSORY (30 MARKS)

- a) Clarify **FIVE** objectives of Supply Chain Management in an Organization **(10 marks)**.
- b) Evaluate the **FOUR** Core elements in Supply Chain Management **(10 marks)**.
- c) Citing elements in each, explain the **FOUR** basic Supply Chain Cycles **(10 marks)**.

QUESTION TWO

- a) Clarify the meaning of Six Sigma Concept. **(3 marks)**
- b) Discuss **SIX** benefits companies accrue by integrating Six Sigma in their Supply Chain Management System **(12 marks)**.
- c) Evaluate **FIVE** Characteristics of a good SCM performance metric **(5 marks)**.

QUESTION THREE

- a) Assess why Enterprise Resource Planning Systems (ERPs) fail **(10 marks)**.
- b) Elaborate the role played by information Systems in creating information visibility and performance along the supply chain. **(10 marks)**.

QUESTION FOUR

- a) Supply Chain Management (SCM) has increasingly become an important discipline for students and corporates. Examine this statement in light of **FIVE** emerging issues and driving forces in (SCM) **(10 marks)**.
- b) Evaluate the major drivers of Supply Chain Performance in relation to an organization's strategic fit **(10marks)**.